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TETCO® and Lennox® Offer Special Warranty Program for 2011 & 2012!

To: TETCO geothermal heat pump owners
From: EnerTech Manufacturing, LLC
Date: September 1, 2011

EnerTech Manufacturing, the manufacturer of TETCO geothermal heat pumps, has partnered with Lennox Parts Plus® locations to offer the TETCO geothermal product line to customers in North America. As part of the product introduction, Lennox and EnerTech are splitting the cost of the 10-year compressor warranty for units with 2011 or 2012 serial numbers (serial numbers starting with M11 or M12).

The arrangement for this special warranty program is completely automatic. The extended warranty is added at the time of order, and the serial number database is updated, accordingly. There are no registration requirements. However owners are encouraged to register their heat pumps online at www.enertechgeo.com, so that the installation date has been recorded if needed in the future.

The special warranty program covers the cost of the replacement compressor for an additional five years (standard warranty includes compressor coverage through year five), parts only (does not include labor). Since the compressor is the “heart of the system,” extending the warranty provides additional peace of mind.

If the heating and cooling contractor/service technician is not aware of the special warranty arrangement, this memo may be used as proof of coverage. We hope that you enjoy your TETCO geothermal systems for years to come!

Regards,

Jeff L. Hammond
V.P., Marketing & Product Development